

## Milestones

Milestones are a feature in the BenchPrep platform. They restrict learners from seeing specific content in the learning application until meeting certain predetermined criteria.

- This feature gives course designers more control over how learners consume content.
- For example, course designers can use Milestones to prevent learners from taking a particular exam until they complete certain lessons.



Benefits	Learner Experience
<p>Milestones give instructional designers another tool to structure their content while still ensuring an engaging learner experience and allow for more flexibility and control over how their content is consumed.</p>	<p>Learners consume content in a specific order that is less overwhelming when studying.</p>
<p>Increased structure: Milestones give instructional designers the power to define the order in which learners consume content.</p>	<p>Learners receive visual representation of what they need to do next.</p> <p>When a learner unlocks a Milestone, they receive a message that sends them to the next page of the Milestones drop-down to see what they've unlocked and how to complete the next Milestone.</p> <p>When a learner tries to access locked content, they receive a message with instructions on how to make the content available.</p>

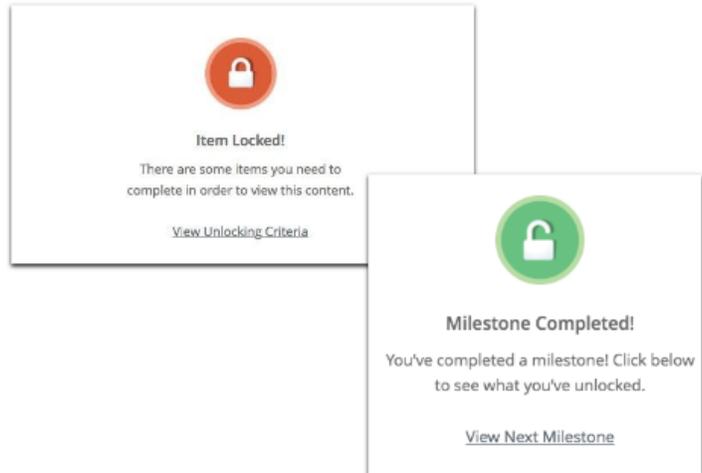
### Are Milestones Right for You?

Milestones are a flexible feature, but it may not be relevant to all courses. For example, learners working in self-paced exam prep courses are unlikely to benefit from milestones.

Below please find a few use cases where implementing milestones would most likely enhance user experience:

### Use Cases/Recommendations:

- Learners working in self-paced exam prep courses are unlikely to benefit from Milestones.
- Example A - Content Completion: The Association of Blueberry Critics wants to prevent learners from taking exams without adequate preparation. They use Milestones to lock exams until learners have reviewed all of the lessons in their course.
- Example B - Content Mastery: Learners who complete Cantaloupe Academy's continuing education course may request a certificate of completion. The certificate request form is available in the final lesson of the course. To ensure learners have truly completed the course, Cantaloupe Academy locks learners out of the final lesson until they have received a satisfactory score on the course's final exam. This maintains the integrity of the continuing education certificate.



**Recommendation:** [Configuring Milestones](#) are more technical in nature and require the assistance of our BenchPrep Support Team. Before you reach out to support, you must configure a spreadsheet to submit along with your request. For more information about Milestones, including configuration and to submit a ticket to our Support Team for assistance, [click here](#).

Please note that it can take 5-7 business days for the process to be completed.